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I found that the psychological protection the "corner office" affords is rather strong. Executives feel disarmed in some way. This is not the case for all – company culture plays a big role, and how secure executives are in themselves. [@Fredduplessis4](#)



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Fred, doesn't the insight into the executive's home and private life make them seem more human? Agreed Phil, but my read on talking with executives is they feel quite uncomfortable, embarrassed and exposed. In a way they feel that they can keep their "mask" on in the office.



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I would expect remote conflict management to be easier for people with high compassion and EQ? Yes, the world would be a better place if we would be more compassionate. Empathy and self-control play a huge role in understanding how to react in a conflict situation. [@betinaramaOK](#)



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It helps to know yourself and your own triggers. I tend to avoid conflict with some people in my family and have no problem to engage in difficult conversations with people at work ...Still working on that...Thanks a lot for your question Phil, really made me think. [@betinaramaOK](#)



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Thank you for joining us at Borderless live!



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Leaders have a duty to make a difference in the lives of people around them, we need to come out better, re-establishing priorities





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Executives are biased for action, now there is a need for creating a safe space to reflect. There is no simple recipe



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Are female leaders better at showing vulnerability? Yes but that does not mean that men can not. Maybe Covid19 is the catalyst to show more humanity



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Showing vulnerability is not what leaders are used to



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Leaders' guilt can be frustrating: "I can not be with my people"



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Loss of control is not easy for leaders. Good leaders are empathetic and visible.



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People are resistant to change because of the loss they experience. Sadness/depression is part this and helps moving out of it in able to explore new possibilities.



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Bettina Rama: How do we cope as individuals with change? It will not be business as usual. We should not be in denial.





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Most successful leaders are the one's who will come out putting humanity first



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leaders need to be open and acknowledge the issues, proving clarity and transparency is vital in a crisis.



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Will Zhao - scared and optimistic - we are in a totally new territory but we have been trained on empathic leadership, it needs to be pay off



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chemical value chain plays a vital role in keeping the economy alive despite immense pressures. This is a virulent disruption on a scale that no-one has seen before. Can we learn from a previous crisis?

